

5 Appendices

A. Stakeholder Roles and Responsibilities

To achieve this plan's strategic goals and objectives, stakeholder commitment is required. The commitment must begin at the top. Senior management must communicate its support for implementing the Strategic Plan and its human capital management component. The goals and objectives of this Strategic Plan and the annual plans that arise from it must be incorporated into managerial, supervisory, and staff performance plans.

Register of Copyrights and Associate Librarian for Copyright Services

- Maintain commitment to the Strategic Plan and communicate that commitment.
- Provide accountability for implementation of the Strategic Plan.

Senior Managers and Supervisors

- Provide guidance and direction for the strategic planning effort.
- Implement goals and strategies in their areas.
- Communicate the strategic plan to supervisors and staff under their supervision.
- Identify potential impediments and opportunities to achieving goals and strategies.

Employees

- Identify and understand their link to the strategic plan.
- Perform their duties with a focus on the goals and strategies of the plan.
- Provide feedback.

Unions

- Collaborate with management to implement strategies.
- Identify and resolve issues through consultation and/or collective bargaining.

Copyright Office Training Coordinator

- Implement training plan.

- Conduct training classes.
- Monitor and identify training needs.
- Maintain skills bank.

Library of Congress Infrastructure Support Units

- Provide infrastructure support for the Copyright Office’s annual and multiyear goals, strategies, and targets, where the Office requests such support.

B. Links to the Library of Congress Strategic Plan

COPYRIGHT OFFICE STRATEGIC GOALS	LIBRARY OF CONGRESS STRATEGIC GOALS
Service to Government	<ul style="list-style-type: none"> • Customers • Outreach • Content
Public Copyright Services	<ul style="list-style-type: none"> • Customers • Content
Acquisition of Copyrighted Works	<ul style="list-style-type: none"> • Content
Information and Education	<ul style="list-style-type: none"> • Customers • Outreach
HUMAN CAPITAL GOALS	LIBRARY OF CONGRESS STRATEGIC GOALS
Strategic Alignment	<ul style="list-style-type: none"> • Organization
Organizational Alignment and Workforce Planning	<ul style="list-style-type: none"> • Organization • Workforce
Talent	<ul style="list-style-type: none"> • Workforce
Results-Oriented Performance Culture	<ul style="list-style-type: none"> • Workforce
Leadership and Knowledge Management	<ul style="list-style-type: none"> • Workforce

Copyright Office Contact Information

Street Address

U. S. Copyright Office
The Library of Congress
101 Independence Avenue, SE
Washington, DC 20559-6000

Website · www.copyright.gov

Public Information Office · (202) 707-3000

Staff members are on duty to answer questions by phone from 8:30 a.m. to 5:00 p.m., Eastern Time, Monday through Friday, except federal holidays. Recorded information is also available 24 hours a day.

Forms and Publications Hotline · (202) 707-9100

NewsNet

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